

### **METRO Cash & Carry**

# "Business Cooperation - Field Experiences and Expectations" for fresh fruit in Croatia.



Berlin, February 2013



#### Company Overview.

# METRO GROUP









Status: Dec. 31, 2012 \* Status: Jan. 31 2013

METRO C&C is part of **METRO GROUP**, one of the world's leading retail and wholesale companies with a turnover of **67 billion Euro**, being present in 32 countries and with over 280.000 employees.

# **MCC** Croatia

Indicator	2012
Sales	222 m €
Stores	<ul><li>7 + 2 delivery platforms</li><li>6 METRO C&amp;C</li><li>1 METRO Small Format</li><li>2 METRO Drive-In</li></ul>
Cities	8
Customers	~160.000
Suppliers	~1.100
Employees	1.050
Market entry	2001



#### **Benefits of Metro Cash & Carry for the country**



#### **Economy**

- Market efficiency/productivity
- · New technologies
- Supply chain focus on productivity & sustainability
- Job creation & people development (Best employer 2012)
- Compliant business behaviour



#### **Customers**

- High-quality products & standards
- Increased variety of products
- Low and stable prices
- Knowledge transfer through support and partnership programs (e.g. Trader Support & Partnership)



#### **Producers**

- Sales support
- Supply chain cost reduction
- Operational efficiency
- Knowledge sharing (e.g. trainings and workshops of the IFS / GFSI Global Markets Program)
- · Risk management
- Reliability



### Metro Cash & Carry Croatia: F&V sales relevance in 2012





# Proces of ordering, preparing and transporting goods for MCC Croatia





# **Producer-supplier relation: from field to METRO store**

#### → Zagreb region vegetable production



**GREEN HOUSES** 



STONE LEEK



**TOMATO** 



GREEN HOUSE -LETTUCE SEEDLINGS



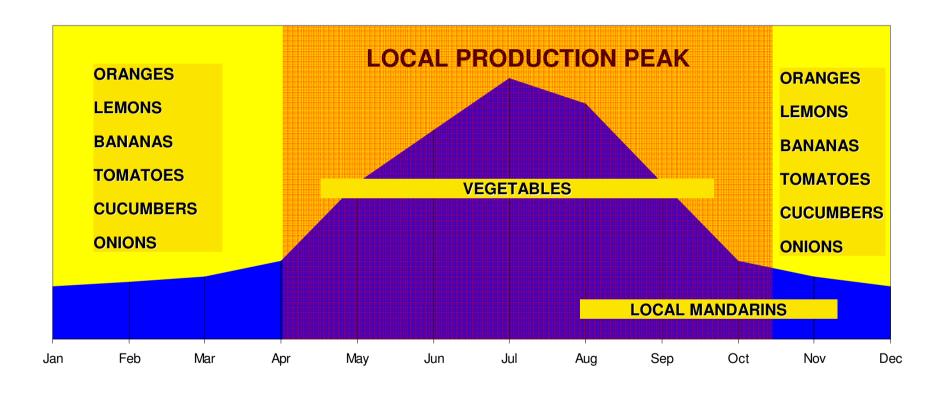
**LETTUCE** 



**CUCUMBERES** 

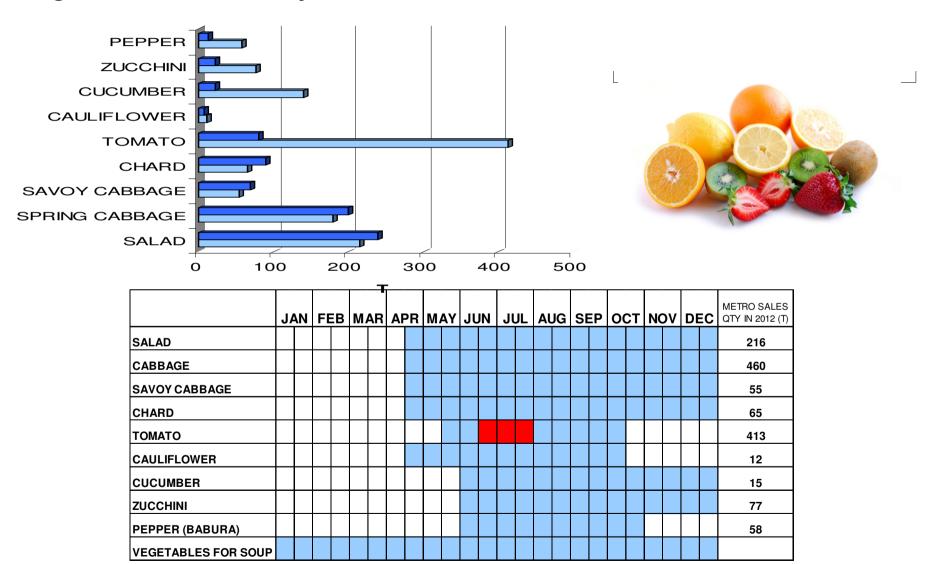


# **Sourcing seasonality**





# Vegetables seasonality



# Case study: a success story of mandarins



#### **Facts**

- Croatia is a well known mandarin producer
- Mandarin plantations in valley of river Neretva as of 1960's
- The Satsuma mandarin is the most widespread sort
- 55.000t of mandarins per year
- Harvest season in period Sep20th-Dec20th





#### **MCC's Private Brand of mandarines**

 $\stackrel{\star}{\nearrow}$ 

#### **HoReCa SELECT**



- MCC's global private label
- Tailor-made to HoReCa customers needs



#### **Customer communication**

- Educating customers
- Communicating local origin of mandarins (Neretva river valley)



#### **Contact**



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